

[REDACTED]

Date: 14 July 2023
Reference: F0006325

Dear [REDACTED]

Thank you for your request of 3 July 2023, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

Information on flight movements taken from the CAA's NTK system for Heathrow airport on all incoming planes to LHR between 1 January 2005 and 31 December 2011. The required data fields are, in parallel to my earlier request, detailed below:

- a) Operation Number (unique NTK record identifier)
- b) Date Time (actual landing time as recorded in the NTK system)
- c) Proposed Date Time (scheduled landing time as recorded in the NTK system)
- d) Airline (Three-letter designator)
- e) Aircraft Type (Three-character designator)
- f) Flight Number
- g) Operation Type (Arrival)
- h) Runway

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm the CAA does hold information within scope of the original request; please find attached the information being released to you.

The information being released to you was provided to us from Heathrow Airport, who themselves received the information from [NATS](#). The information is that which is recorded by Noise and Track Keeping (NTK) system for Heathrow Airport.

The information is provided in CSV format (zipped) and covers the period 1 January 2005 to 31 December 2011. Please note that the dataset may include periods with missing operations, for example due to temporary radar outages, and therefore for any omissions within the information it is the CAA's position that this information is not held.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team
Information Rights Specialist

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

